

10:27




The boys who played the loud music in the carpark are the same who were loud in the pub .they are not welcome back



17 APR 2021 AT 12:08

Ok thanks. I know it's hard with outside dining only but they need to be reminded that there are residents around the pub. 11 pm is fine as long as it is quite from that time. 12am is just a little to late when I have to get up for work in the morning 😞 😊 Thanks for messaging me

You can now call each other and see information such as Active Status and when you've re  messages.



Aa



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25 APR 2021 AT 14:44

Just to let you know it was very loud again last night. My neighbour was trying to sit in her garden and have a glass of wine and said the noise was so bad she had to go indoors. I also witnessed someone standing on top of of a table with people chanting and singing to take his trousers off! That wouldn't even happen in town, as my daughter said if anyone is loud they are told to keep it down or go. You need to tell your staff to keep an eye on everyone outside. It seems to be becoming a regular thing 🤔



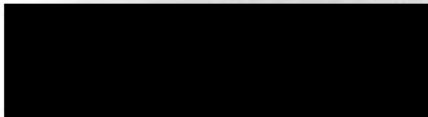
02 MAY 2021 AT 18:44



Aa



10:27



02 MAY 2021 AT 18:41

There were people shouting in the car park again last night at midnight! Had to get up for work this morning and have only just finished. I am absolutely shattered as I didn't get to sleep until 12.30am. It is too late in a residential area, 10.30 last orders, 11pm out the door is late enough on a weekend. A lot of people work weekends as well as week days. Please for my sanity, I need my sleep 🙄

19 JUN 2021 AT 13:14

That was unacceptable level of noise in the beer garden last night, it was



Aa



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19 JUN 2021 AT 13:14

That was unacceptable level of noise in the beer garden last night, it was gone 11.30pm! We need to be able to sleep in our bedroom and have the window open if we wish to. You need to close the beer garden at a reasonable hour (10/10.30pm) and get everyone inside. If not I will be complaining to EHO and the local council as you are not listening to your neighbours. My neighbour mentioned the noise level to me this morning, so it is not just me! There doesn't seem to be any social distancing either!



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Anytime, but need to inform other neighbours who want to attend. But this has to happen as it hasn't before 😊

Tracie you have to understand that both ourselves and you are busy people .you say anytime can you be more persific please so we can get all the parties that need to attend in the same room .also we would need rough numbers of who is attending so we know where to hold the meeting



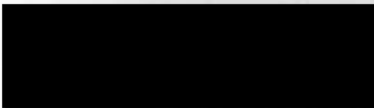
You have asked me that before, there will be at least 6.  e are not busy



Aa



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least 6. We are not busy at the moment as our beach kiosk does not go on site until 4th April, so we are very flexible as we want this matter to be resolved

At least six and a max of what please .i will contact [redacted] now and get him booked in along with anyone else I need to attend



[redacted] said he has given you loads of dates and is very disappointed. ASAP please, before the beer garden is full of people at 11.30pm making noise

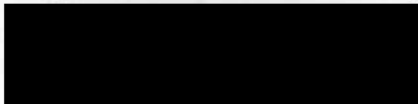
I can't give definite numbers as I haven't got a date to tell people



Aa



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██████████ said he has given you loads of dates and is very disappointed. ASAP please, before the beer garden is full of people at 11.30pm making noise

I can't give definite numbers as I haven't got a date to tell people

The problem with ██████████ dates were all times the pub is open and we work then

I've just contacted ██████████ for a date

If you can give us a date by or before this time next week, for sometime this month. Or alternatively just close your beer garden at 9/9 30pm so that we are



Aa



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your beer garden at 9/9.30pm, so that we are all able to go to sleep then there would be no need for a meeting 😊

You will have a date hopefully over the weekend Tracie but I do feel all you want is for the pub to close its beer garden at a time that suits you but let's see what the meeting solves



Every pub I know shuts their beer garden at 9/9.30pm because of noise pollution and the environmental health team will tell you that. It's not a time to suit me at all. But I would like to be able to ↓ to sleep when I want and not have to



Aa



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Every pub I know shuts their beer garden at 9/9.30pm because of noise pollution and the environmental health team will tell you that. It's not a time to suit me at all. But I would like to be able to get to sleep when I want and not have to wait for the noise to stop at the pub. I have to work Saturday and Sunday during the spring and summer and need to sleep in order to be able to function properly at work

10 MAR AT 20:30



2pm 23rd of March

Ok. Will you know how many people once I



Aa





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12 MAR AT 23:58

There are people shouting out in the car park, it's now midnight

14 MAR AT 15:23

 Tracy  has asked to re schedule the meeting to 11.15 on the 23rd

I have told everyone now! As long as it is not changed again as I have to go and tell my neighbours

14 MAR AT 17:00

 Not my fault Tracy

25 JUN AT 23:37

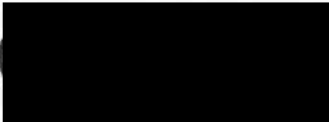
↓
Been kept awake until



Aa



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25 JUN AT 23:37

Been kept awake until 11.35pm by people being loud in the beer garden! Have to be up early in the morning as it is the Paignton half marathon!



That is from our bedroom!

27 JUN AT 14:51



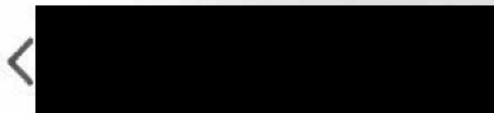
This is what I am having to listen to in my garden at the moment. They are also swearing as well as shouting



Aa



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Thank you for your lovely words to my staff about me Tracy .i have always been kind and respectful and I don't think you should use those words about me as it's not very nice .we do our best but it's not always possible to have everyone in dead on 10.30



I have not spoken to your staff

Where are you getting this from? I never go in the pub and I never have spoken to any of your staff

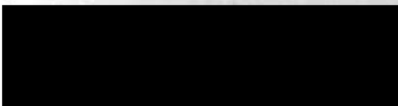
You told [redacted] that you would close the top beer garden at 9.30 and the bottom by 10.30pm



Aa



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We do our best to keep to this but sometimes it's hard to move a larger group but we always have it in our minds to close things down as soon as possible.the names you called me I will not repeat but it was to [REDACTED] tonight.not very nice



I have not called you any names? We have had to put up with very loud noise all day and night! I have not spoken to [REDACTED] but I think my husband has. You should support your staff more. Don't try and turn this around on me. I have not been able to go in my garden [REDACTED] 3pm and wanted to use my hot



Aa



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tub tonight but it would not of been relaxing listening to that noise 🙄

Hopefully going to try and go to sleep now as I have to be up for work in the morning. You want us to be understanding to you but you are not to us! It has ruined my day off!

22 JUL AT 23:12

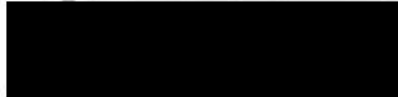
There are still people out in the beer garden making a noise. I want to have my windows open and I need to sleep as I have work in the morning!! What happened to closing the beer garden at 10.30pm. Thanks for



Aa



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In the beer garden making a noise. I want to have my windows open and I need to sleep as I have work in the morning!! What happened to closing the beer garden at 10.30pm? Thanks for being so considerate to your neighbours!

I will be contacting environmental health on Monday as this has become more than a joke now. You just don't seem to care that you are affecting our quality of life 😞

My daughter heard them in her bedroom at the front with her windows closed!!



Aa

